



REPORT TO:	Community Safety Partnership (CSP)
DATE:	7 th May 2018
SUBJECT:	Quarter 3 / 4 (End Of Year) Performance Report 2018/19

PURPOSE OF THE REPORT:

To inform the CSP on the progress at the end of Quarter 4 2018/19 of performance against the objectives and performance measures and indicators set out in the 2018/19 CSP Delivery Plan.

FOR INFORMATION:

It is important to note the recent Welsh Government Review of community safety partnership working in Wales 'Working Together for Safer Communities'. The review acknowledged that performance management in this area of work is challenging, in that the breadth and depth of our work, particularly when taking a holistic approach, cannot be fully reflected by the analysis of data and figures. With this in mind our performance reporting focuses on both qualitative information on our ongoing work according to the objectives set out in the plan, as well as the quantitative data gathered from our partner agencies.

PROGRESS AGAINST OBJECTIVES:

The table in **appendix one** gives a full update on the position against each Wrexham CSP Objective at the end of quarter 4 2018/19. It also outlines performance against the agreed performance measures and indicators.

The main points to note at the end of Quarter 2:

Highlights

- Wrexham's **Best Bar None** Scheme has been recognised Nationally and won the title as "Most Innovative BBN scheme 2018". A total of 14 licensed premises in Wrexham Town are engaged with the scheme.
- Funding has been agreed to extend the contract for the **Wrexham Welfare Centre** (Hafan Y Dref) until 1st April 2020.
- A broad range of multi-agency interventions are available in the town centre focusing both on the symptoms and causes of Anti-Social Behaviour. This is supported by a significant reduction in the levels of **Town Centre Anti-Social Behaviour** this year.
- The **NPS Taskforce** has been able to support 12 of the 'top 20' most visible and vulnerable individuals in the town centre, into accessing residential substance misuse

treatment, as well as targeted holistic support for many other individuals within the cohort.

Key Issues

- A small number of actions have been drafted around CSP partners' positions in relation to **modern slavery**. The actions can be seen in appendix 2.
- **Gold Strategic group** has formally disbanded and a commitment is requested from Community Safety Partnership, to adopt this agenda going forward.
- The 2018 **Perceptions of Safety** Survey has revealed high levels of participants who do not feel safe in Wrexham Town Centre, the majority of whom are Wrexham residents.
- In relation to **domestic violence**, North Wales Police data indicates that there has been a rise in repeat victims, but a reduction in repeat perpetrators. Further analysis into this may be required.

RECOMMENDATIONS

CSP members note performance against objectives and discuss any changes required to RAG status.

APPENDIX 1



**Working together to make Wrexham
a place that is safe and inclusive**

2018 – 2019

	Objective	Responsible Officer	Target Date	Q4 Update	RAG
Priority One: Reduce Violence against women, domestic abuse and sexual violence (VAWDASV)					
1.1	Increase awareness and challenge attitudes of VAWDASV across Wrexham	WCBC Safeguarding Service Manager	March 19	<p>Still yet to progress in looking more in depth into MARAC referrals over 60s (an under-represented group) due to staff changes. Analyst work to be requested again by FS.</p> <p>White Ribbon Day 2018: Sian Hackett (SPOA Team Manager) had a slot on Calon FM. WCBC joined BAWSO at Ty Pawb at a stall.</p> <p>MARAC referral criteria has been reviewed regionally. Awaiting final document. Consolidating with other counties due to inconsistencies. Disconnect between what Probation assess as high risk and what is being referred in to MARAC.</p> <p>Recruitment is well under way for the regional team and a Regional Development Officer, with a focus on training, has just been appointed.</p>	
1.2	Increase awareness in children and young people across Wrexham of the importance of safe, equal and healthy relationships and that abusive behaviour is always wrong	WCBC Safeguarding Service Manager	March 19	<p>Cat's Paw Theatre company continue to visit secondary schools to deliver work around healthy relationships, also elements of Child Sex Exploitation (CSE).</p> <p>The Regional Joint Commissioning group have made an agreement that there will be a National bid to be submitted for Police & Crime Commissioner funding, with the intention of using this for 6x playworkers across the refuges, which will also involve an early intervention/awareness raising role. Women's Aid continue to facilitate Crucial Crew for school years 6 & 7 on an annual basis.</p>	
1.3	Increase the focus on holding perpetrators to account and provide opportunities to change their behaviour based around victim safety	WCBC Safeguarding Service Manager	March 19	<p>Still in the early stages of considering a regional early intervention perpetrator programme. The Choose 2 Change Programme is also available. Probation continue to deliver Building Better Relationship Programme which also has a Partner Link Worker attached to it to ensure the safety planning of victims and current partners remains priority.</p>	

1.4	Make prevention and early intervention a priority across Wrexham	WCBC Safeguarding Service Manager	March 19	The ACE (Adverse Childhood Experiences) time training pilot is being rolled out to Wrexham. Training commences mid-May and Wrexham will be adopting the principles of this going forward.	
	Objective	Responsible Officer	Target Date	Q4 Update	RAG
Priority One: Reduce Violence against women, domestic abuse and sexual violence (VAWDASV)					
1.5	Ensure relevant professionals across Wrexham are trained to provide effective, timely and appropriate responses to victims and survivors	WCBC Safeguarding Service Manager	March 19	WCBC deliver mandatory Domestic Abuse training to all staff. The individual who developed 'The freedom programme' has provided WCBC Social Workers with training so that they can continue to reinforce the messages and safety planning delivered to individuals on the programme. The training also included awareness raising around coercion and control. A follow on training session will also be delivered.	
1.6	Provide victims equal access to appropriate resources, high quality needs led, strength based, gender responsive services across Wrexham	WCBC Safeguarding Service Manager	March 19	There is working being undertaken to regionalise the IDVA (Independent Domestic Violence Advisor) service. Women's Aid provide drop in support. Bawso (specialist service for Black Minority ethnic Communities) continue to provide specialist support to victims and Black & Ethnic Minority groups in Wrexham around issues including domestic abuse, genital mutilation and human trafficking. National Probation Service and the Community Rehabilitation Company (CRC) have a Victim Liaison Service and Partner Link Worker.	

Performance measure / indicator	Sources of information	Q4 Update
Priority One: Reduce Violence against women, domestic abuse and sexual violence (VAWDASV)		
All cases referred into MARAC / cases referring	NWP data analyst	Increasing (See Police report 1a)
Repeat cases discussed at MARAC	NWP data analyst	Increasing (See Police report 1b)
Repeat victims (3 or more time in 12 months)	NWP data analyst	Increasing (See Police report 1c)
Repeat offenders (3 or more times in 12 months)	NWP data analyst	Decreasing (see Police report 1d)

The number of individuals internally and externally undertaking domestic abuse training	WCBC WFD / WWA / Partners	Q2 Update: WCBC data: 519 completed e-learning module since 1st April 118 toolbox talks since 1st April Q4 data has been requested.
The number of awareness raising activities within schools	WCBC Education / WWA	Q2 update: Since April 2018 2x Cat's Paw sessions have been delivered at 1x Wrexham secondary school. A further 16x sessions are scheduled to take place across 7 Wrexham secondary schools this financial year Q4 data has been requested.

	Objective	Responsible Officer	Target Date	Q4 Update	RAG
Priority Two: Tackle Anti-Social Behaviour					
2.1	Prevent and reduce anti-social behaviour linked to NPS in Wrexham by supporting work around rough sleeping, begging, identifying hot spot areas and challenging behaviour	WCBC Performance, Improvement & Partnerships (PIPS) Officer	March 19	Town Centre Management group continue to meet regularly, this is a dynamic 'problem solving' group specifically looking at ASB in the town centre. Weekly Frontline Providers group continues to meet and discuss support around the visible vulnerable cohort. There have been positive reductions in town centre anti-social behaviour and rough sleeping as well as strong partnership relationships and new ways of working formed. The town centre PSPO is currently out to consultation as the maximum 3 year period it was in affect for has lapsed. Results of the consultation will be discussed and reviewed at Exec Board on 8 th October.	
2.2	Ensure a rapid referral process is in place and accessible for the visible vulnerable in Wrexham	WCBC Performance, Improvement & Partnerships (PIPS) Officer	March 19	A referral process that can be utilised for the Visible Vulnerable cohort has been agreed by the Safer Communities Board. There continue to be some time delays in following this process however, due to capacity and clinical guidelines within BCUHB. The Community Safety Partnership have discussed what the barriers to progress are and agreed recommendations going forward to address these	

				barriers.	
2.3	Maintain a comprehensive database profiling the cohort of individuals in our town centre, updating this weekly, and use this to ensure individuals are supported in the most appropriate way	WCBC Performance, Improvement & Partnerships (PIPS) Officer	March 19	The tool is currently being updated by the NWP Partnerships Analyst and a current 'top 35' of most visible and vulnerable individuals in the town centre has been agreed within the weekly Frontline Providers group. Once updated the tool will continue to be used as a means of identifying support needs. Currently working with the WCBC legal department to ensure that we are working to the relevant GDPR guidelines and development has begun on a new Information Sharing Protocol.	
2.4	Maintain the Gold Strategic Group to work to mainstream the funding of the work of the NPS taskforce	WCBC Performance, Improvement & Partnerships (PIPS) Officer	March 19	A decision has now been made to disband the Gold Strategic group, and to request that the CSP formally adopt this agenda. A presentation around this was delivered to CSP on 07.05.19 and the partnership agreed to adopt the agenda. The multi-agency 'NPS Taskforce' Pilot has reached its end as we move into a new financial year. Going forward into 2019/20 the focus will now be to formally evaluate the pilot (Professor Rob Poole leading on this) and to seek to embed the good practise developed into existing service provision.	
	Objective	Responsible Officer	Target Date	Q4 Update	RAG
Priority Two: Tackle Anti-Social Behaviour					
2.5	Ensure all aspects of the ASB legislation are considered and used by partners to address our local issues	WCBC Senior Performance, Improvement & Partnerships (PIPS) Officer / WCBC Performance, Improvement & Partnerships (PIPS) Officer	March 19	Meeting held with officers involved in enforcing ASB in WCBC. Work identified to be carried forward to 19/20.	

2.6	Develop community resilience in our rural areas by investigating innovative approaches to tackling anti-social behaviour and encouraging communities to invest in these approaches	WCBC Senior Performance, Improvement & Partnerships (PIPS) Officer	March 19	VARM (Vulnerable Adult Risk Management) group (previously known as Community MARAC) continue to consider anti-social behaviour across the County Borough and involve all relevant agencies in tackling this. Following recent issues in the area, Coedpoeth Community Council voted to provide further funding to youth provision however decided against funding for CCTV, which had also been suggested as an intervention.	
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Performance measure / indicator	Sources of information	Q4 Update
Priority Two: Tackle Anti-Social Behaviour		
Percentage of individuals within the targeted cohort showing positive engagement with services	WCBC	A total of 12 individuals during 2018/19, from the targeted cohort have been supported into residential treatment (detoxification and rehabilitation) by the NPS Taskforce.
The number of interventions utilised to tackle ASB locally (by collating data from community care hub and assertive outreach team)	WCBC	<p>WCBC housing outreach officer: Engaged with an average of 21 rough sleepers throughout the year (with increases and decreases on the monthly figures due to seasonal trends). Including engagement, signposting, providing food & drink and encouraging clean-up of any rubbish.</p> <p>Since April 2018 117 Fixed Penalty Notices have been issued by WCBC, for breach of the Town Centre Public Space Protection Order (PSPO). The Town Centre Wardens continue to provide holistic support i.e. signposting as well as utilising these powers.</p> <p>There has been no data shared from the Community Care Hub.</p>

The average levels of Anti-Social Behaviour in the County Borough	NWP data analyst	Decreasing (see Police report 2a)
The average levels of Anti-Social Behaviour in the Town Centre	NWP data analyst	Decreasing (see Police report 2b)
The number of referrals into Community MARAC	WCBC Senior Performance, Improvement & Partnerships (PIPS) Officer	36 referrals from 8 different agencies

	Objective	Responsible Officer	Target Date	Q4 Update	RAG
Priority three: Reduce the harm that substance misuse causes to communities, families and individuals					
3.1	Further develop the integrated multi agency approach within Wrexham with the aim of increasing public perception and understanding around NPS, the provision of help and those in need to drive down demand on public services	WCBC Performance, Improvement & Partnerships (PIPS) Officer	March 19	See priority 2 updates.	Orange
3.2	Continue participating in the national Local Alcohol Action Area programme	WCBC Senior Performance, Improvement & Partnerships (PIPS) Officer	March 19	LAAA programme ended. Case study for Wrexham completed and submitted. Invited to complete a case study to the Local Government Association	Green
3.3	Develop an evidence based response to preventing and reducing alcohol related harm in Wrexham	WCBC Senior Performance, Improvement & Partnerships (PIPS) Officer	March 19	Work ongoing to establish an evidence base for alcohol related harm in the borough. ➤ Information Sharing Protocol signed by BCUHB to share ED data in relation to alcohol related harm. 12 month report produced (Jan 1 – Dec 31 2018) regarding alcohol related harm using data from NWP, WAST and BCUHB.	Orange
3.4	Raise awareness amongst those working in Wrexham on and off licensed premises of the legal implications and social responsibility associated with serving alcohol to already drunk persons as part of the crime prevention and public health project “Drink Less, Enjoy More”	WCBC Senior Performance, Improvement & Partnerships (PIPS) Officer	March 19	Communication campaign for Drink Less Enjoy More undertaken during Christmas period 2018 and the 6 Nations Rugby event 2019.	Green

	Objective	Responsible Officer	Target date	Q4 Update	RAG
Priority three: Reduce the harm that substance misuse causes to communities, families and individuals					
3.5	Maintain the number of licensed premises in the town centre participating in Wrexham's Best Bar None (BBN) scheme and encourage wider participation	WCBC Senior Performance, Improvement & Partnerships (PIPS) Officer	March 19	Advisory visits to premises who have agreed to participate (16 no) have been undertaken. Proposed timetable is as follows : September – final Pre – Audit visit to 14 participating premises ☑ October – Audits undertaken of 14 premises ☑ November - Award Panel meeting ☑ November 14 – Award ceremony held in Maesgwyn Hall ☑ Sponsors gained – Wrexham Lager and Carlsberg Entered Wrexham into the National Awards for Best Bar None. Wrexham won the “Most Innovative BBN 2018” category.	
3.6	Work to address binge drinking amongst young people in the home setting, by using the evidence based preventative STAD approach	WCBC Senior Performance, Improvement & Partnerships (PIPS) Officer	March 19	STAD/Drink Less Enjoy More : Liverpool John Moore's University have produced an evaluation of the initiative. Joint press release has been released. Wrexham Nightsafe has been presented with the results and currently planning the DLEM Christmas campaign. A copy of the report is at : https://phi.ljmu.ac.uk/wp-content/uploads/2018/10/Wrexham-Drink-Less-Enjoy-More-pilot-intervention-report-2018.pdf The complete EU study launched in Majorca in April 2019. Wrexham invited to present their findings.	
3.7	Mainstream the funding for the Alcohol/Welfare Treatment Centre in Wrexham	WCBC Senior Performance, Improvement & Partnerships (PIPS) Officer	March 19	Contract with British Red Cross is in place until 1st April 2020. Following preparation of a report and progress meeting with partners, the following was agreed: ➤ Contract extended to 31 March 2020 ➤ Partners to provide funding for additional year T&F group established to review centre and sustainability of project	

Performance measure / indicator	Sources of information	Q4 Update
Priority three: Reduce the harm that substance misuse causes to communities, families and individuals		
The number of licensed and other premises participating in the Best Bar None scheme	WCBC Senior Performance, Improvement & Partnerships (PIPS) Officer	14 out of 22 premises participating
The levels of Alcohol related Violence in the town centre	NWP data analyst	Baseline being established (See Police report 3a)
The levels of crime at licensed premises	NWP data analyst	Increasing (See Police report 3b)
Percentage of known NPS users engaging positively with support services	CCC NPS taskforce profiles	See 2.3 – Needs Assessment document is in the process of being brought up to date so figure is still to be determined.
The number of people subscribing to and accessing WCBC community safety updates	Eleanor Dickinson	Not reporting: social media development not yet commenced
Referrals to Alcohol/Welfare Centre	British Red Cross	<p>Jan – Dec 2018 :</p> <ul style="list-style-type: none"> ➤ 16,640 people supported in 12 months ➤ 1379 welfare interventions provision of support to an individual which does not have a clinical element eg emotional support, signposting, making telephone calls to get home etc. ➤ 165 First Aid interventions ➤ 15,096 preventative interventions(e.g. supplying flip flops, condoms, water, charging phones etc) <p>Jan- March 2019 :</p> <ul style="list-style-type: none"> ➤ Welfare 432 ➤ First Aid – 44 <p>Preventative 4363</p>
Stop and Search drug seizures in Wrexham Town Centre	NWP data analyst	Collection of data to be reviewed
Level of alcohol related incidents recorded by Wrexham Emergency dept.	Wrexham Maelor Hospital	An information sharing protocol has now been signed between BCUHB and NWP(October 2018).

	Objective	Responsible Officer	Target Date	Q4 Update	RAG
Priority four: Develop our Community resilience by focusing on Modern Slavery, PREVENT, Hate Crime and Community Tension Monitoring					
4.1	Develop, agree and monitor a Wrexham Modern Slavery plan that ensures that we effectively tackle Modern Slavery and to discharge our duties under the Modern Slavery Act	WCBC Senior Performance, Improvement & Partnerships (PIPS) Officer	March 19	WCBC have agreed modern slavery actions informed by the regional modern slavery group action plan. These actions are incorporated within the WCBC Corporate Safeguarding group action plan. WCBC's modern slavery statement has been approved at Exec Board and is due to be published imminently. A desktop review of Wrexham CSP partner positions in relation to modern slavery was undertaken and discussed at CSP in October 2018. Based on the review a small number of recommended partnership actions over and above partners own internal Modern Slavery Duty responsibilities have been drafted.	
4.2	Refresh our approach to Community Tension Monitoring to ensure issues are dealt with in a timely and appropriate way	WCBC Senior Performance, Improvement & Partnerships (PIPS) Officer	March 19	Initial discussions regarding the existing process have started, however due to capacity and a now vacant Regional Cohesion Coordinator role this action will take place following the appointment of the new Coordinator and the new Community Cohesion Officers for the sub-region (Wrexham, Flintshire, Denbighshire). This will include the refresh of the WCBC community tension monitoring e-learning module informed by partner discussions, which can then be made available to other partner organisations. A brief overview of the existing Community Tension Monitoring process has been included for reference.	
4.3	Understand the patterns of Hate Crime in Wrexham and develop an action plan	WCBC Senior Performance, Improvement & Partnerships (PIPS) Officer	March 19	A package of materials was provided by the Community Cohesion Coordinator for Hate Crime Awareness Week and shared at the North Wales Public Sector Equality Network. A NW Hate Crime tactical group has been meeting. The group have considered data at a North Wales and Wrexham Town / Rural level however the group will not be agreeing partnership actions as originally anticipated. A request was therefore made to the NWP Police Data Analysts for a detailed report to help understand in more detail the pattern of hate crime to inform additional Wrexham specific actions if appropriate. At the time the analysts were not able to progress this work due to a change in post holder and capacity therefore this work will now be progressed as part of the new Community Cohesion Teams wider Community Mapping/Community Tension work and data requests will be made accordingly. In the interim a small number of partnership actions have been drafted to maintain momentum whilst the new Team is appointed and their work plan	

				progressed.	
4.4	Develop a partnership response to effectively address the Prevent Duty; including the completion of a Prevent risk assessment; refresh of the Prevent Action Plan and oversight of Prevent Delivery across Wrexham	WCBC Senior Performance, Improvement & Partnerships (PIPS) Officer	March 19	Following the release of new Home Office guidance and associated training on self-assessing Prevent Duty implementation a Prevent Self-Assessment has been completed for the Local Authority. The guidance also covers the partnership responsibilities around Prevent Duty. A number of recommendations for Partnership Action have been identified as part of the assessment to be agreed for implementation by CSP. This is an item on the April 2019 CSP agenda for discussion.	

Performance measure / indicator	Sources of information	Q4 Update
Priority four: Develop our Community resilience by focusing on Modern Slavery, PREVENT, Hate Crime and Community Tension Monitoring		
The number of people undertaking Prevent awareness/training sessions	WFD, CSP partner representatives	<p><u>NW F&RS</u>: 12-16 individuals attended a Prevent, Modern Slavery and Hate Crime workshop.</p> <p><u>Coleg Cambria</u>: 1158 individuals undergone PREVENT training to date</p> <p><u>AVOW</u>: 7 childcare workers and 3 playworkers trained in Prevent duty</p> <p><u>North Wales Police</u>: 1716 members of staff undertaken Prevent online learning.</p> <p><u>Glyndwr University</u>: 524 members of staff undertaken Prevent training</p> <p><u>WCBC</u>: mandatory E-learning launched 10.10.18, WCBC face to face training to date - 507 staff, inc. Members,</p>
The number of people undertaking Modern Slavery awareness/training sessions	WFD, CSP partner representatives	<p><u>NW F&RS</u>: 12-16 individuals attended a Prevent, Modern Slavery and Hate Crime workshop.</p> <p><u>NWP</u>: 12 homeless providers visited, 6 job centre talks, 2 CABs, 21 Foodbanks, 11 talks to 3rd sector, 9 talks to public sector, 179 hotels visited, 43 letting agents (Total – 283 visits)</p> <p><u>AVOW</u>: Q 1 & 2: 10 Q4: 5 (Awaiting Q3 figure)</p>

		WCBC: mandatory E-learning launched 12.10.18, Tier 2 MS training to date - 82
The number of people undertaking Community Tension awareness/training sessions	WFD, CSP partner representatives	AVOW: Year to date: 8 staff members received training on Community Tension Monitoring. WCBC: WCBC e-learning -13 to date (module to be redeveloped)
The number of people undertaking Hate Crime awareness/training sessions	WFD, CSP partner representatives	NW F&RS: 1000 operational and support staff participated in the Hate Crime & Domestic Abuse E-Learning Module to date. AVOW: Q1 &2 -8 staff members received Hate Crime training. Q4 – 1 (Awaiting Q3 figure) WCBC :e-learning -82 to date, Councillor safeguarding training 15(2017) , 1 councillor safeguarding session planned
Level of recorded Hate Crime	NWP data analyst	Increasing (See Police report 4a)
Victim confidence and satisfaction (hate crime)	NWP data analyst	At a higher level than last year but not at a level that is statistically significant (See Police report 4b)
Level of National Referral Mechanism (Modern Slavery) referrals	NWP data analyst	11 referrals in Wrexham (4 were submitted by WCBC)
Number of Prevent Channel Panel referrals	WCBC Safeguarding Service Manager	Number of channel panels during 2017-18: - 1 Number of channel panels Apr18 – June18: - 1 Number of channel panels Jul18 – Sept18: - 0 Number of channel panels Oct18-Mar19: - 0

	Objective	Responsible Officer	Target Date	Q4 Update	RAG
Priority five: Engage with our communities to provide reassurance and increase public confidence					
5.1	Undertake an annual Perceptions of Safety Survey and develop an action plan to address issues raised	WCBC Performance, Improvement & Partnerships (PIPS) Officer	March 19	The results from the 2018 survey have been analysed and a full report has been circulated to the CSP, including a table of recommendations based on key findings.	
5.2	Support the work of the Wrexham Safety Advisory Group (SAG) to provide appropriate guidance to ensure events in the borough are safe and successful. By updating SAG website, Terms of Reference and encouraging event organisers who meet the criteria to engage.	WCBC Senior Performance, Improvement & Partnerships (PIPS) Officer	March 19	(i) Rock the Park - 17-20 August 2018. Debrief - This event went ahead with only 1 complaint on the Friday and none on the other 2 nights. Attendance was less than the organisers wanted but they still intend on holding a similar event next year. (ii) Music Fields (2no)- 28 July 2018. Debrief. This went ahead without any complaints, attendance again was lower than anticipated. (iii) Wrexham Food and Drink Festival (22 and 23 September) (iv) Brymbo Rocks (21 and 22 September) (v) Under the Arches (July 2018)	
5.3	Develop a calendar of events so that key seasonal projects promote a prevention message	WCBC Performance, Improvement & Partnerships (PIPS) Officer	March 19	The Calendar of Events has not been developed due to a mid-year shift in team priorities. This will be considered for development in 2019/20.	N/R
5.4	Using police led intelligence target specific hot spots across the county borough in order to reduce crime levels and provide reassurance e.g. Asian gold, car thefts, garden building thefts, tackling doorstep crime	WCBC Senior Performance, Improvement & Partnerships (PIPS) Officer	March 19	New SLA for PCSO's signed with NWP. Council funding reduced by 50% to pay for 4 PCSO's. The PCSO's are tasked accordingly through the VARM group, in response to local issues and hotspots.	
	Work to develop meaningful consultation, conversations and intelligence from the public on the current community safety agenda and develop our use of social media to support this	WCBC Performance, Improvement & Partnerships (PIPS) Officer	March 19	Work has begun in bringing our digital media up to date including internal and external WCBC sites, and the hosting site for an external 'Safe Wrexham' website has been renewed. The work will be further developed in 2019/20	

Performance measure / indicator	Sources of information	Q4 Update
Priority five: Engage with our communities to provide reassurance and increase public confidence		
The percentage of survey respondents who feel safe in their local area with Wrexham County Borough	WCBC Performance, Improvement & Partnerships (PIPS) Officer	During the day: 72% After dark: 25%
The percentage of survey respondents who feel safe in Wrexham Town Centre	WCBC Performance, Improvement & Partnerships (PIPS) Officer	During the day: 35% After dark: 19%
The number of residents following the Community Safety Facebook and Twitter feeds	WCBC Performance, Improvement & Partnerships (PIPS) Officer	Facebook: 989 followers Twitter: 169 followers (Work on social media presence to be developed in 2019/20)
The number of SAG meetings going ahead for appropriate events and debriefs held following these events	WCBC Senior Performance, Improvement & Partnerships (PIPS) Officer, WCBC Public Protection Head of Service	<u>PIPS (Community Safety) WCBC:</u> 10 SAGS 4 debriefs <u>Public Protection (WCBC):</u> 6 SAGS (inc. 4 football SAGs) 1 Debrief
The levels of Victim based crime	NWP data analyst	Increasing due to a change in crime recording (See Police report 5a)
The levels of acquisitive crime	NWP data analyst	Stable (See Police report 5b)
Victim confidence and satisfaction	NWP data analyst	Lower in comparison to last year (See Police report 5c)

